

**MINUTES OF THE MEETING OF THE SERVICE DELIVERY COMMITTEE HELD AT/BY
COUNCIL OFFICES, BUSHLOE HOUSE, STATION ROAD, WIGSTON, LEICESTERSHIRE,
LE18 2DR ON TUESDAY, 14 JUNE 2022 COMMENCING AT 7.00 PM**

PRESENT

G A Boulter Chair
F S Broadley Vice-Chair



Meeting ID: 2231

COUNCILLORS

Mrs R H Adams
N Alam
L A Bentley
J W Boyce
Mrs L M Broadley
D M Carter
Mrs H E Darling JP
Mrs L Eaton JP
Mrs S Z Haq
K J Loydall
Mrs S B Morris

OFFICERS IN ATTENDANCE

T Bingham Strategic Director / Section 151 Officer
C Campbell Head of Finance / Deputy Section 151 Officer
P Fisher Strategic Director
D M Gill Head of Law & Democracy / Monitoring Officer
T Hatton Head of Customer Service & Transformation
A Thorpe Head of Built Environment
S Wheeliker Democratic & Electoral Services Officer

1. APOLOGIES FOR ABSENCE

An apology for absence was received from Councillor R E R Morris.

2. APPOINTMENT OF SUBSTITUTES

None.

3. DECLARATIONS OF INTEREST

None.

4. MINUTES OF THE PREVIOUS MEETING

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The minutes of the previous meeting held on 15 March 2022 be taken as read,

confirmed and signed.

5. ACTION LIST ARISING FROM THE PREVIOUS MEETING

By affirmation of the meeting, it was

UNANIMOUSLY RESOLVED THAT:

The Action List arising from the previous meeting held on 15 March 2022 be noted.

6. PETITIONS AND DEPUTATIONS

None.

7. COUNCIL PERFORMANCE UPDATE (Q4 2021/22)

The Committee gave consideration to the report as set out on pages 11 – 56, which asked it to note the update on progress achieved during the fourth quarter against achieving the Council's Corporate Objectives.

A number of questions and requests for further information and/or actions plans were raised by the Committee in relation to services covered in the report, including the Finance Exception Report, unauthorised kerb edgings to graves and condition of cemetery benches, graffiti in various areas of the Borough, the Law & Democracy Exception Reporting and the performance of Customer Services. Officers present at the meeting noted the requests and agreed to provide the requested information and/or action plans at the next meeting.

Members' expressed their dissatisfaction with the Lightbulb Performance Dashboard which they felt was unclear and requested their concerns be raised with the Council's Lightbulb partner.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The content of the report be noted.

8. ADOPTION OF NEW STYLE OF COUNCIL PERFORMANCE UPDATE REPORT (VERBAL UPDATE/PRESENTATION)

The Committee gave consideration to the Verbal Update/Presentation given by the Strategic Director.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT:

The revised structure of the Service Delivery report be approved.

9. INSTALLATION OF NEW LITTER BINS AND LITTER COLLECTION PROGRAMME

The Committee gave consideration to the report as set out on pages 57 - 62, which asked it to approve a moratorium on installing public bins in new locations, the upgrading of replacement bins and to approve conducting a review of town centre litter bins.

Members' raised concerns over the communication between the South Leicestershire Litter Wombles (SLLW) and the Council and whether the SLLW may be inadvertently collecting residential and/or commercial waste. The Committee agreed that conducting briefing sessions with the SLLW would be beneficial.

Members raised the issue of fly tipping and cases of residents disposing of garden waste in public litter bins. The Head of Law & Democracy advised that when these cases occur, people need to report it to the Council, and it will be dealt with accordingly. The Committee requested a report on the feasibility of including recycling sections in public bins, what items can be recycled and how it will be dealt with. Members also discussed the possibility of implementing a public campaign to tackle the issue of littering. Officers present at the meeting noted Members' concerns and requests.

It was moved by the Chair, seconded by the Vice-Chair and

UNANIMOUSLY RESOLVED THAT

- i) The content of the report be noted;**
- ii) The current number of bins in the Borough be noted as being at the optimum limit and a reduction in the installation of public bins in new locations be approved rather than a moratorium;**
- iii) Bin replacement types as upgrades from either post to floor mounted single bins, or single bins to double bins be approved; and**
- iv) A review of the town centre litter bins be conducted.**

THE MEETING CLOSED AT 8.55 pm



Chair / Vice-Chair

Tuesday, 6 September 2022

Printed and published by Democratic Services, Oadby and Wigston Borough Council, Council Offices, Station Road, Wigston, Leicestershire, LE18 2DR